



CASE STUDY

TRAINING: PROJECT MANAGEMENT TRAINING

Client Industry: Higher Education

BUSINESS CHALLENGE

The Cape Higher Education Consortium (CHEC) was established to identify and then optimise opportunities for synergies between the 4 Higher Education Institutions in the Western Cape. These are UCT, US, UWC and CPUT.

CHEC runs a series of training courses every year for the managers in these Universities.

This programme is "Creating the Leading Edge - regional Management Development Programme".

PSP Icon, having delivered many projects in this sector, was approached by CHEC to develop and present a 3 day course on Project Management for this programme.

PSP Icon developed the material and the course was first presented in October 2004, it has been presented every year since then for CHEC. In addition the course is presented twice per year for UWC, as they are unable to enroll all their delegates on the CHEC Course. This course has also been presented for staff in certain of our corporate clients.

The course follows the JPACE approach (Justify, Plan, Activate, Control and End) and is based on the PSP Icon toolkit applicable to each of these stages.

PSP Icon uses teams of two presenters and these are changed for each session to expose the students to as many of our team as possible and to allow them to experience a wide a variety of "war stories". The feedback is that participants really enjoy this format

CHEC and UWC have a formalised assessment system which is used to rate the presenters and the material and this course consistently receives very high ratings

The PSP Team meets each year to incorporate the learning's from the course which were presented and to update the material to include any new thinking.

PSP ICON APPROACH

The approach is one of interactive learning with a large amount of group work and a case study (running over all 3 days) which requires participants to demonstrate their grasp of the tools used in each stage of the JPACE approach.

RESULTS

The course has been running since 2004 and continues to receive very high ratings in the assessments run by the clients. The course is continuously updated and is well thought of by participants and the client organizations.